

VISA REFUSAL POLICY

RATIONALE

To maintain our UKVI sponsor status, the university must request and pass a Basic Compliance Assessment every year. To pass a Basic Compliance Assessment, we must meet various requirements including ensuring our visa refusal rate is less than 10% for the twelve months prior to our request.

This policy is designed to address any issues that result in an applicant's visa application being refused and protect our UKVI sponsor status by not issuing CAS to applicants who are likely to receive a further visa refusal.

CAS REQUEST PROCESS

Confirmation of Acceptance for Studies (CAS) statements will only be issued to applicants upon completion of the CAS Request task in e:Vision, either directly by the applicant or by a Contracted Educational Advisor on their behalf.

The CAS Request task asks the applicant to confirm the details that will be included on the CAS statement and also asks them to confirm that they have the necessary funding and documents in place to ensure they will gain the 10 points awarded for meeting visa application maintenance requirements.

VISA APPLICATION OUTCOMES

The University must be informed of all visa application decisions. The applicant (or Contracted Educational Advisor on their behalf) can do this by completing a task in e:Vision prior to enrolment.

UNSUCCESSFUL DECISIONS

If an applicant is unsuccessful in gaining a visa, the student or CEA should provide full visa refusal documentation to the Admissions Unit, and this will be uploaded to the applicant's record through e:Vision. The main reason for refusal must be recorded in VCR.

If a refusal is considered incorrect by the Admissions Office and UKVI Compliance Unit, a second CAS will not be considered until the student has requested an administrative review.

Applicants will not be allowed to request a further CAS, defer or reapply if their second visa application is refused. Presuming it is a first visa refusal, the university will consider the grounds for

refusal before considering whether to issue a second CAS. The table below should guide when a second CAS is likely to be issued:

Refusal Reason	Consideration
Immigration history	If the refusal was on the grounds of the applicant's immigration history and either the refusal document states that this decision will remain for any future visa applications, or it is clear that the applicant has misled the university, the applicant will not be allowed to defer or apply again to the University.
Unverifiable or unverified qualifications	If the refusal was on the grounds of the applicant's qualifications not being verified by the Home Office or accepted as a true document, the applicant will not be allowed to defer or apply again to the University unless they provide alternative equivalent qualifications to be reconsidered.
Maintenance requirements	All documentation used with the failed visa application is to be provided to the UKVI Compliance Unit, along with new documentation. If the Compliance unit feels this new documentation is likely to result in a visa being issued, a second CAS may be issued.
Credibility interviews	These are to be assessed by the UKVI Compliance unit and a second CAS will only be issued if the Compliance unit feel the student will be able to convince the ECO that the issues have been addressed. Prior to a second CAS being issued, further visa counselling is given by either a member of University staff. The member of staff providing the counselling must be confident all visa refusal issues have been addressed and resolved.
CAS statement errors	These must be reviewed by the Admissions Unit to ensure the data held on SITS is corrected.
English language	A review of the English language level for the applicant must be undertaken by the Admissions Unit and a decision made as to whether the applicant has a sufficient level of English language for their course or whether a WEPE test or further pre-session English language course should be offered instead.

If a second CAS or deferral is not possible, applicants may apply for a refund of their deposit. Please see the refunds policy for confirmation.

As a responsible sponsor, the University of Wolverhampton reserves the right to refuse to issue a CAS in all instances in which we feel a student is likely to receive a visa refusal.